



COMMUNIQUE – Health & Safety Notice
September 10, 2021

Dear SEESA Members,

With the recent rise in COVID cases due to the Delta variant, SEESA is **announcing an important measure** to ensure the safety of all members, volunteers, instructors, and staff as we get ready to return for the fall.

Please read this **entire** document, and then, **read it again**; It’s full of important details that require a timely response.

This decision was made in consultation and with the full support of your Board Executive Committee. We recognize this is unexpected and we wish it was unnecessary. We would rather have low enrollment instead of another shutdown. So here we go...

Sincerely,
 JudyLynn Archer
 President, SEESA Board of Directors

<p>Why am I receiving this communicate?</p>	<p>We have received numerous inquiries about the status of reopening this fall at SEESA.</p> <p>Yes: we are going ahead with courses this fall.</p>
<p>What is the Important Measure?</p>	<p>Effective immediately, proof of full vaccination will be required to enter the SEESA facility and/or attend all indoor and outdoor programs and activities delivered or administered by SEESA. Second vaccinations must be dated at least 14 days before the start of your activities.</p>
<p>Who does this affect?</p>	<p>This new measure applies to all SEESA members, volunteers, staff and instructors, and all visitors to SEESA.</p>

<p>Why is SEESA doing this?</p>	<p>Throughout the pandemic, SEESA has been committed to the health and safety of our members, volunteers, staff and instructors by preparing for and responding to the changing circumstances of COVID-19.</p> <p>We believe this policy is essential to providing a safe environment for our members, volunteers, staff and instructors and is a way to help our communities reopen safely.</p> <p>We hope this is a temporary measure, and with the recent rise in COVID-19 cases, we are doing our part to limit the spread of the virus and protect vulnerable people and the community.</p> <p>We will monitor the situation and communicate required updates to ensure a safe environment for everyone visiting our facility.</p>
<p>What type of verification can I use to prove my COVID-19 vaccination status?</p>	<p>There are three types of verification to prove your vaccination status:</p> <ul style="list-style-type: none"> • The paperwork provided at the time of your second vaccination; or, • A status record from your pharmacy or doctor; or, • Display your Alberta Health Services - MyHealth Records on your phone and provide us a screen shot or print out the information (Visit the AHS MyHealth Records website https://myhealth.alberta.ca/myhealthrecords to get login instructions). <p>We REQUIRE that all patrons provide proof of vaccination prior to entering the SEESA facility for any reason.</p>

<p>How do I show SEESA my COVID-19 vaccination records?</p>	<ol style="list-style-type: none"> 1. Provide proof of vaccination by bringing a scan or photo of your proof with you on your first visit to SEESA. 2. Once your proof is confirmed by SEESA, you will receive an embossed card confirming SEESA's acceptance of your proof. <p>SEESA will not be recording your proof of vaccination for its records.</p> <ol style="list-style-type: none"> 3. You will be required to present your embossed card each time you enter the building for as long as SEESA has these measures in place. 4. Visit the Centre in person during our open office hours: starting Sept 13: Monday - Friday 9 a.m. – 4:30 p.m. Use either the East or West door only. 5. On your first visit, follow these steps: <ul style="list-style-type: none"> • Step 1 – Wear your mask. Show your proof of vaccination to the SEESA Greeter at the door. • Step 2 – The Greeter fills out your vaccination card. • Step 3 – Sanitize your hands upon entering. Go to the front desk to have the card embossed. <p>We recommend that members avoid the line-up and delays by providing proof as soon as possible, not just on the first day of your class or planned activity.</p>
<p>How do I book a vaccination appointment?</p>	<p>Vaccinations can be booked through AHS, pharmacies, at a doctor's office, or by calling 811. Click the following link to visit the Government of Alberta website https://myhealth.alberta.ca/myhealthrecords to learn more.</p>
<p>What happens if I am NOT fully vaccinated?</p>	<p>Members who are not fully vaccinated will NOT be permitted to enter the SEESA facility until they are fully vaccinated. There are NO exemptions to this policy.</p>

<p>If I am not double vaccinated, how do I withdraw from a class and request a refund?</p>	<p>You can withdraw from a program by filling out the “Program Refund Request” form” (Refer to the attachments in the email, or visit our website www.seesa.ca and look for “Forms” in the menu bar).</p> <p>After filling out the form members can send it to refunds@seesa.ca indicating in the subject line “Program Refund Request”.</p> <p>Call 780-468-1985 if you have any questions. You will likely have to leave a message and we will respond as soon as possible.</p>
<p>How do I transfer to another class?</p>	<p>Classes may be cancelled, or members may wish to transfer to a different course being offered. You will be notified by our office team if your class is cancelled.</p> <p>You can transfer to another class by filling out the “Program Transfer Request” form (Refer to the attachments in the email, or visit our website www.seesa.ca and look for “Forms” in the menu bar)</p> <p>After filling out the form send it to transfer @seesa.ca indicating in the subject line “Program Refund”.</p>
<p>What about Instructors?</p>	<p>All SEESA instructors will require full (2-dose) vaccination to teach at the centre this fall.</p>
<p>What is your mask policy?</p>	<p>Following the City of Edmonton’s bylaw, face masks are required to enter the facility. Your mask must be secured over your nose and mouth.</p> <p>If any visitor refuses to wear a mask or face covering, they will not be permitted into the facility.</p> <p>Masks will be required during physical activities. This includes during high and moderate activity classes, for all paddleball sports, and at the Fitness Centre.</p> <p><u>For high-intensity activities</u>, please wear your mask for as long as you can. If you need to take a break, pull your mask down to catch your breath. Once you’ve recovered your breath, please place your mask back on.</p>

<p>What if I cannot get the vaccine due for any reason?</p>	<p>We are sympathetic to your situation and will invite you to return once our double vaccinated policy is lifted.</p>
<p>We understand that this decision will not please everyone.</p> <p>If you have a</p> <ul style="list-style-type: none"> • Concern, or a • Comment, or a • Complaint... 	<p>We've heard it all more than once from:</p> <ul style="list-style-type: none"> • Mainstream and alternative media. • Facebook, Twitter, YouTube, TikTok etc., • Professionals, politicians, medical experts, brothers / fathers / sisters / mothers-in-law, armchair critiques, friends and foes. <p>We've heard the pros and cons...alleged facts and conspiracies.</p> <p>There's nothing more to add. Please keep your views and opinions to yourself. For every comment that can be made, a counter comment can be made.</p> <p>Our motivation in taking this drastic action is to provide a safe, comfortable, positive, and friendly environment for members (including those who are particularly vulnerable to the devastating effects of this virus and its variants) who have taken measures to rejoin society in a safe manner.</p> <p>We will not rid our community of this pandemic, but we may make a small impact by working together to protect each other and attempt to slow the spread.</p>
<p>One final note.</p>	<p>We ask that you continue to be kind and patient with our amazing staff and volunteers; they are here to assist you.</p> <p>Please keep in mind that they did not make this decision, but they would love to hear your positive comments on our actions to keep you safe.</p>